



Maternal and Child Health Tele-Behavioral Health Care Programs Technical Assistance Innovation Center

Developing Physician Champions and Non-MD Advocates

Vision: Healthy Communities, Healthy People

Thursday, June 29, 2023, 2:00-3:00 p.m. ET



Housekeeping Items

- Muting: All participant lines will be muted upon entry into the meeting. You can unmute at any time. However, we ask that you make sure you are muted if you are not speaking.
- Questions and Answers: We want to hear from you! Please share via the chat.
- **Technical Issues:** If you experience any technical problems during this webinar, please contact us through the chat feature or email <u>MCH-TA-Innovation-Center@jbsinternational.com</u>.
- **Feedback Form:** During the webinar, you will find a QR code and a link in the chat to the feedback form. We value your feedback and kindly ask you to take a moment to complete the form. Your input is highly appreciated, and we encourage you to share your thoughts.
- Recording and Presentation Slides: We are recording the webinar. The recording and presentation slides will be available to you in the coming weeks.





Panel Participants



Sheila Marcus, MD

Clinical Professor

MC3 Pediatric Medical

Director



Lia Gaggino, MD,
FAAP

MC3 Consulting
Pediatrician



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Psychiatrist

Michigan State

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Rena Menke, PhD
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Developing Physician and Other Community Healthcare Champions

June 29, 2023

What We'll Do Today

- History of champions for MC3 (Michigan Clinical Consultation and Care Program) and program overview
- Roles of champions in both pediatric and perinatal programs
 - Liaison
 - Spokespersons
 - Advocacy
 - Education
 - Cultural awareness
- Thanks to our funders! MC3 is funded by the Michigan Department of Health and Human Services (MDHHS; general funds, Medicaid Administrative funds) and the Health Resources and Services Administration (HRSA).

Introductions and Roles



MC3 Program



MC3 wouldn't be here without champions.





How we began...

A cocktail napkin and MDHHS (Community Champion)
Facebook 2011 (MD Champion)





M&DHHS Michigan Department or Health & Human Services



MC3 is both a pediatric and a perinatal program providing:

- Same-day psychiatry phone consultation to assist primary care providers with differential diagnosis and treatment recommendations
- Target population
 - Children, adolescents, and young adults ages 0 to 26
 - Perinatal women up to 12 months postpartum
- Psychotherapy and community resources provided by regional behavioral health consultants (BHCs)



Additional Key MC3 Offerings



Telepsychiatry patient evaluations



Live and remote trainings offered regionally and statewide



Workflow analysis to better integrate screening, care coordination, and MC3 services



Local and regional behavioral health resource and referral navigation



Scheduled educational group case consultation with MC3 psychiatrist







MC3 Program Today

Service Encounters

Providers Enrolled **Enrolled Practices**

Regional BHCs

Professionals Trained

47,000

Total:

3,463

Physicians:

2,390

969

12

5,000



Case Complexity: Suicide Risk, Medical Issues, and Psychosocial Issues in MC3 Sample

	Age 0-11	Age 12–26	Perinatal
Does the patient have any other significant medical problems (cardiac, obesity)?	32%	41%	46%
Is there a history of family psychiatric illness?	64%	68%	52%
Has this patient experienced a traumatic situation that was scary or frightening?	34%	36%	50%
Are there additional psychosocial stressors that may be impacting the clinical picture? Examples: Child Protective Services, legal, criminal justice, bullying, etc.	59%	64%	65%
Is there concern about suicidal thoughts or attempts for this patient?	9%	25%	24%
Is there a history of suicidal thoughts or attempts for this patient?	10%	36%	38%



Substance Use*

	Age 12–26	Perinatal
Is there ACTIVE substance use reported (within last 30 days)?	15% (11% marijuana, 4% alcohol, 5% nicotine, <1% opioid, <1% illicit)	23% (15% marijuana, 9% nicotine, 2% alcohol, 2% illicit, 1% opioid)



^{*}Substance use is most likely significantly underreported due to providers not screening for substance use or the person initiating the consult call not having this information.

Champions: Many Flavors

- Physician champions
- Non-physician champions (MSW, RN, JD, MBA, families)
- Organizational partners
 - Michigan/American Academy of Pediatrics (MIAAP)
 - Michigan Academy of Family Physicians (MAFP)
 - Michigan State University (MSU), University of Michigan (UM)
 - Umbrella organizations such as Zero To Thrive
- State-level leader
 - Michigan Department of Health/Human Services (MDHHS)
 - Community Mental Health (CMH)
 - Michigan Department of Education (MDE)





Physician Champion: Role

What is their role?

- Being the "voice" of the program
- Encouraging buy-in from physicians and facilitating enrollment
- Advocacy (state legislators, lobbying, Lansing example)



Physician Champion: Outreach

Provider outreach

- Contacting physicians/providers/provider groups, virtually or in person
- Describing MC3 services and experiences
- · When allowed and feasible, being willing to travel



Physician Champion: Training

Provider Training

- Collaborating on mental health education and training, in conjunction with MC3 team
- Collaborating and facilitating Environmental Influences on Child Health Outcomes (ECHO) project
- Explaining suicide-specific processes for primary care practices in any setting (includes screening, risk assessment, and safety planning)
- Cross-training when two programs/departments have education/HRSA grants for integrated care (MC3 and developmental/behavioral pediatrics)

Physician Champion: Consultation

Consulting to MC3

- Providing primary care perspective and needs assessment
- Following up on provider engagement
- Providing quality improvement or data collection contacting providers for feedback and experience with MC3 recommendations (SurveyMonkey, direct calls)
- Attending National Network of Child Psychiatry Access Programs (NNCAP) meetings

Physician Champion: Resources

Developing provider resources

- Consulting on web-based and print resources for providers
- Collaborating on podcasts and other media productions







Champion:

Collaboration and Integration

Creating collaborations and support networks, including MC3

- Developing integrated behavioral health processes, including:
 - Scope of practice for behavioral health clinician
 - Billing options
 - Assisting in breaking down barriers
 - Quality improvement and data collection



Physician Champion: Role of Culture

- Ideally, you will have more than one champion!
- What do champions look like?
- Champions should represent the culture they are part of.
 - Racial and ethnic diversity that represents the state
 - Immigrant populations within the state
 - Religious diversity
 - LGBTQIA+ diversity



Be Active Be Playful Be True Cook soup together. Kids can stir, mix, & learn kitchen safety. Walk outside as a family with pets and Play ball games & get regular exercise to hunt for bugs & going fishing. friends. Fresh air is important to calming and resetting the brain. Gindaasag maamwe Daminag maamwe Read together. Reading is quality time together. Use run voices and let the child retell the story using the pictures. Playing pretend supports creativity. Make music together. Make rhythms taking turns promotes problem solving, patience, & helps kids regulate telling, or singing while you work. Mino-bimaadizig Giigidaak maamwe Kidan "Aabiji gizaagin pane" Anokaajiganken Live a good life. Take care of yourself Make time to talk without digital devices. Ask about something funny or sad that happened. Really listen and watch the Say "I love you & hug often." No child is ever spoiled by a welcomed hug it re-duces fear, builds trust & retationships. Be creative. Creativity feeds the spirit.

Sacred Time is Spending Time with Children



Keep Children at the Heart of our Community



















Role of MC3 and **Tribal Communities**

- Cross-teaching
- Sharing resources







Partner Organizations: Michigan/MSU

- Advantages of having consultants/clinicians and champions across organizations
 - Clinicians and families will often align with one of the major universities
 - Organizations function better when collaborating (football aside)
- Michigan State University (MSU)
 - Is a pioneer land-grant university, originally agrarian
 - Democratized education and brought science/information to communities (Flint, Marquette, Detroit, Grand Rapids, Lansing, etc.)
 - MSU Extension program has educational campuses and networks across the state
 - Is naturally suited to a program such as MC3 that sends out information statewide

Champions Unique to Obstetrics

- Non-physician champions
 - Infant mental health workers and leadership
- American College of Obstetricians and Gynecologists (ACOG)
- Other organization partners
 - Nurse Practitioners and Midwives
 - MAFP
- State-level leadership
 - MDHHS
 - Michigan Council for Maternal and Child Health (Amy Zaagman)
 - CMH





Umbrella Organizations





Role of Champions in a Funding Crisis

Summer of 2021 budget concern

- Alerted by MDHHS champions that "couldn't find MC3 funding in legislative budget for September"
- Marcus/Kramer/Muzik: government liaison (Kim) and leads at Maternal and Child Health Bureau (MCHB; Amy) to develop emergency strategy
- Grass tips and grass roots
 - Phone/letter campaign
 - Tips: MD champions (Lia), CMH champions (Sheehan), Tribal champions, urban and rural, state legislators (Dingell)
 - Roots: did not occur, but would have been letter campaign across network



Michigan MC3 Physician Champions











Funding for Champions

- Academic champions: typically funding provided via underwriting effort (full-time equivalent) within budget of Pediatric and Perinatal Access Programs
- Non-academic champions: typically funded hourly as consultants
- State/CMH/"other" university champions
 - U of M: typically not funded through direct grant costs but funded as part of indirect costs for space and other support (Office of Legal Council, Government Liaison)
 - State (MDE/MDHHS/MCHB): part of their job description



This Is Michigan....Our Champions Video









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Upcoming Technical Assistance (TA) Innovation Center Activities

- July 20, 2023 Peer-to-Peer Sharing Session for PMHCA and MDRBD awardees focusing on Aligning State PMHCA and MDRBD Programs
- July 27, 2023 Training and Capacity Building Webinar Infant and Early Childhood Mental Health
- August 10, 2023 Peer-to-Peer Sharing Session for PMHCA and MDRBD awardees focusing on Referral Database Design and Management
- August 28–29, 2023 PMHCA and MDRBD All-Awardee Annual Meeting





MCHB TA Provider Shared Calendar

- Offers a centralized access point for PMHCA and MDRBD awardees to easily look at planned TA activities
- Facilitates convenient access to event follow-ups, including comprehensive PPT slides and concise summaries of previous TA engagements
- Highlights information about various events from the HRSA MCHB team, MCHB
 TA Innovation Center, American Academy of Pediatrics, School-Based Health
 Alliance, and Emergency Medical Services for Children Innovation and
 Improvement Center.
- https://mchb.jbsinternational.com/





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