



Maternal and Child Health Tele-Behavioral Health Care Programs Technical Assistance Innovation Center

Training and Capacity Building Webinar

Diversity, Equity, Inclusion and Accessibility (DEIA) – Collecting Data from Providers to Enhance Strategies in the Delivery of Culturally and Linguistically Appropriate Services

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Vision: Healthy Communities, Healthy People

August 14, 2024, 3:00–4:00 p.m. ET



Housekeeping Items

- **Lines Muted:** All participant lines will be muted upon entry into the meeting; you also have the ability to unmute at any time. However, we ask that you make sure you are muted if not speaking.
- **Questions and Answers:** We want to hear from you! Please share via the chat.
- **Technical Issues:** If you experience any technical issues during this webinar, please message us through the chat feature or email MCH-TA-Innovation-Center@jbsinternational.com.
- **Feedback Form:** During the webinar, you will find a QR code and a link in the chat to the feedback form. We value your feedback and kindly ask you to take a moment to complete the form. Your input is highly appreciated, and we encourage you to share your thoughts.
- **Recording and Presentation Slides:** The webinar is being recorded. The recording and presentation slides will be available on the MCHB TA Provider Shared Calendar, <https://mchb.jbsinternational.com/>, in the coming weeks.



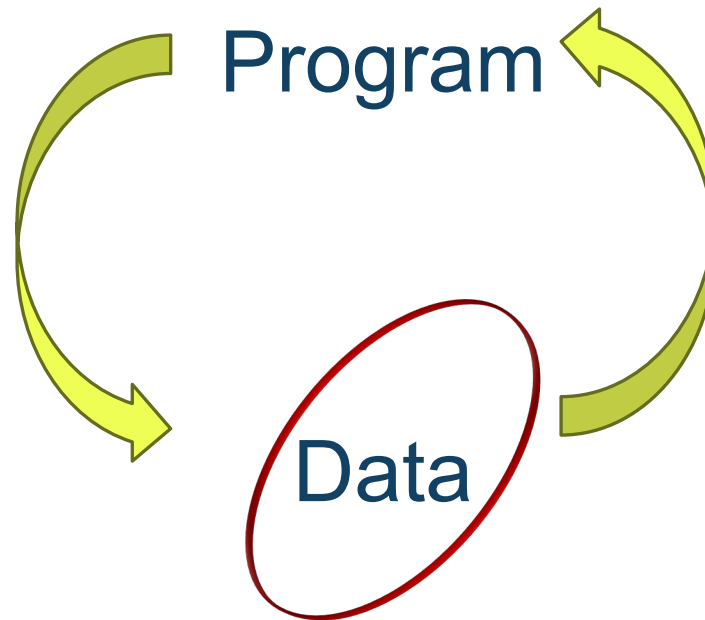
Agenda

- I. Welcome
- II. Overview of collecting race/ethnicity data
- III. Review of data
- IV. Discussion, Q & A
- V. Closing



Overview

Approach to DEIA work:



Programmatic Elements

- ❖ Enrollment of practices in underserved communities
- ❖ Internal Team Training – Implicit Bias
- ❖ Provider education
- ❖ Team diversity
- ❖ Patient/family voice
- ❖ Attention to language in materials/website
- ❖ Cultural humility training
- ❖ ...Not meant to be full list!

Data Issues

- ❖ Decide on categories
- ❖ Consider local definitions vs. new census schema
- ❖ Allow multiple choices
- ❖ Build in flexibility – immigration will change
- ❖ Consider gender identity if changing reporting

Definitions for Race/Ethnicity Reporting Categories

Revised Definitions for Minimum Race/Ethnicity Reporting Categories in 2024 SPD 15

American Indian or Alaska Native	Individuals with origins in any of the original peoples of North, Central, and South America, including, for example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, and Maya.
Asian	Individuals with origins in any of the original peoples of Central or East Asia, Southeast Asia, or South Asia, including, for example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, and Japanese.
Black or African American	Individuals with origins in any of the Black racial groups of Africa, including, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, and Somali.
Hispanic or Latino	Includes individuals of Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, and other Central or South American or Spanish culture or origin.
Middle Eastern or North African	Individuals with origins in any of the original peoples of the Middle East or North Africa, including, for example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, and Israeli.
Native Hawaiian or Pacific Islander	Individuals with origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands, including, for example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, and Marshallese.
White	Individuals with origins in any of the original peoples of Europe, including, for example, English, German, Irish, Italian, Polish, and Scottish.

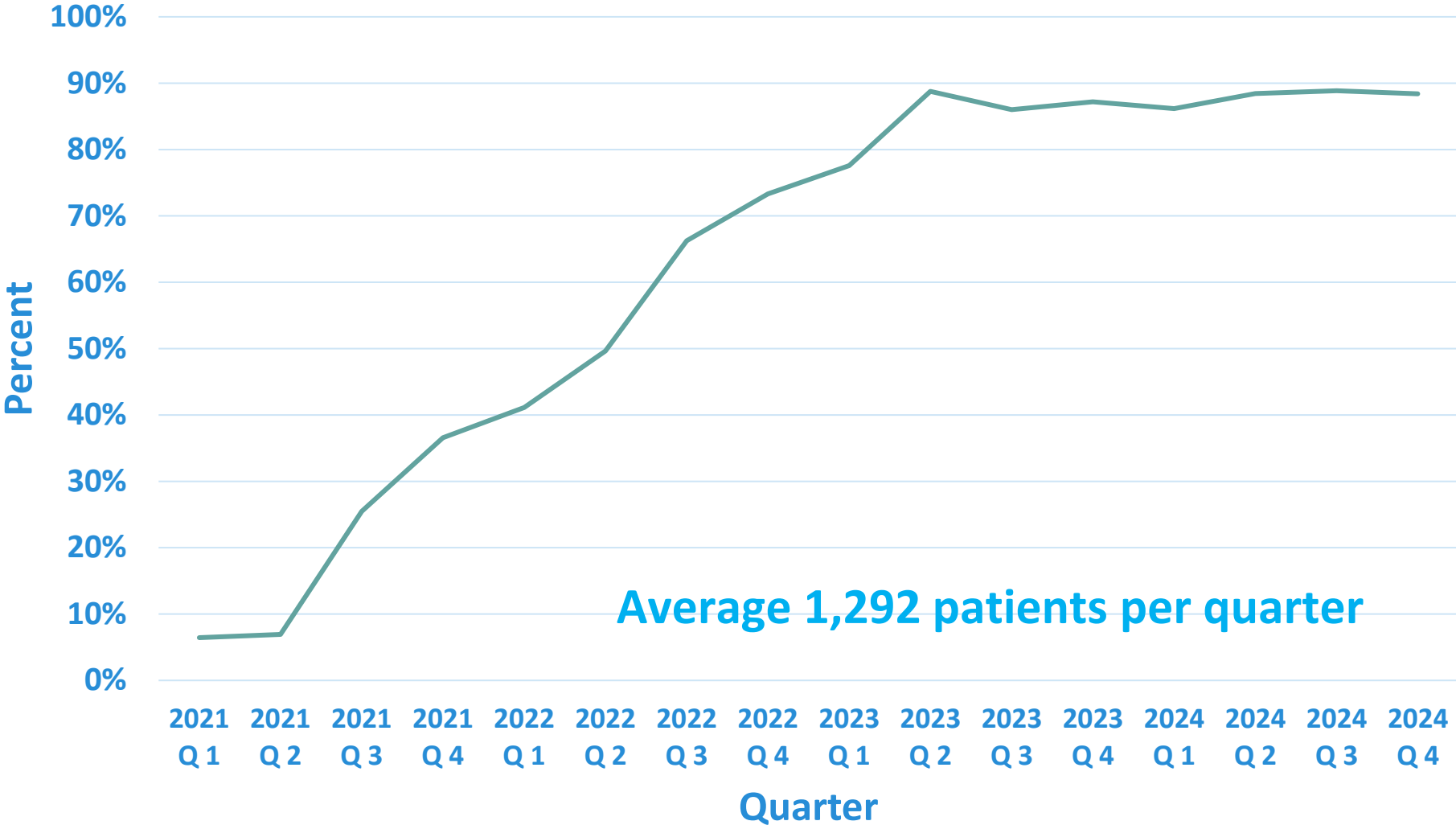
Data Quality Issues

- ❖ Staff training and buy-in
- ❖ Provider education
- ❖ Constant feedback and reinforcement
- ❖ Considering an expert consultant

Let's look at some data!

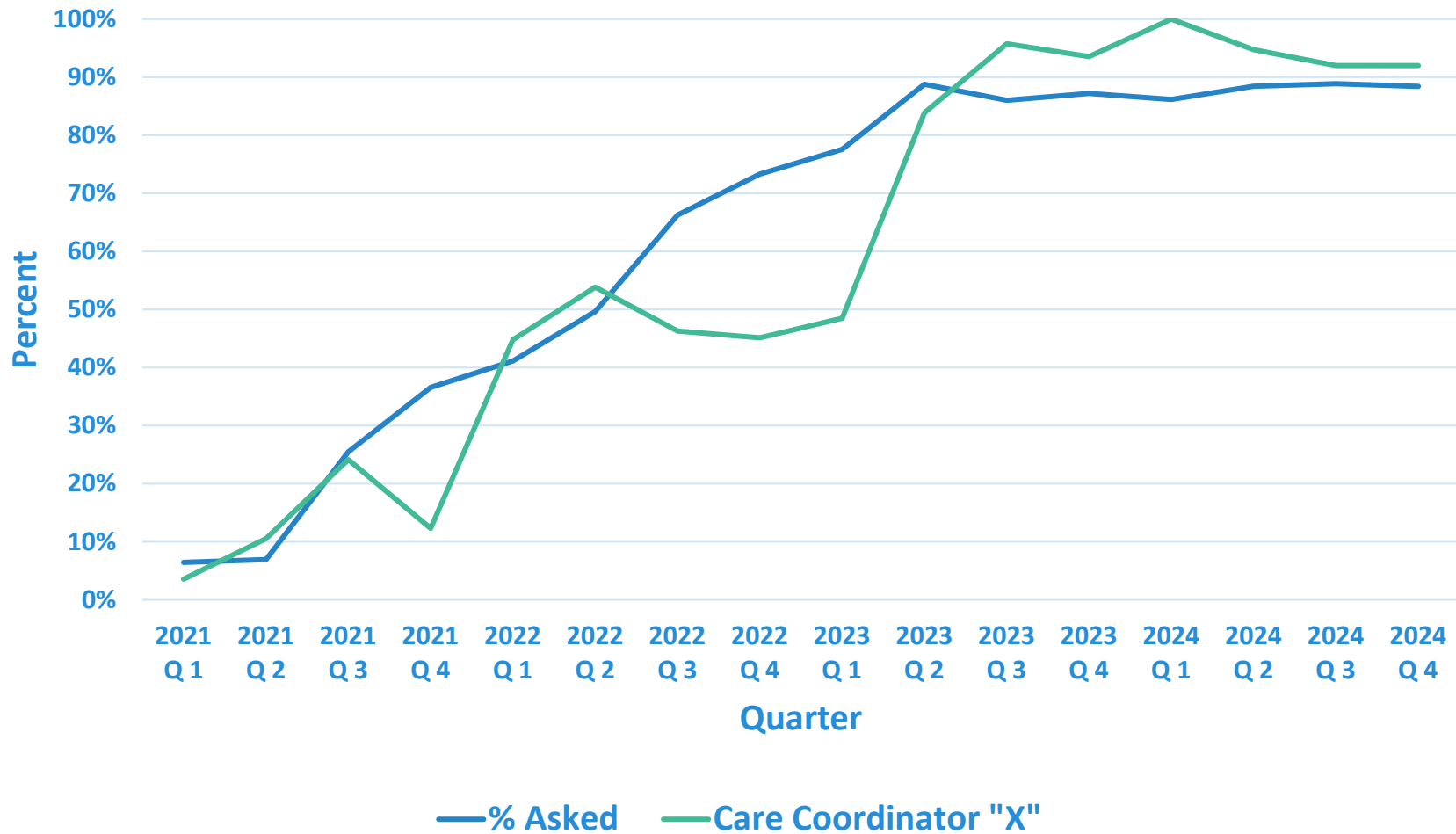
Patients Asked About Race

Trend by Quarter of MCPAP Patients Asked About Race

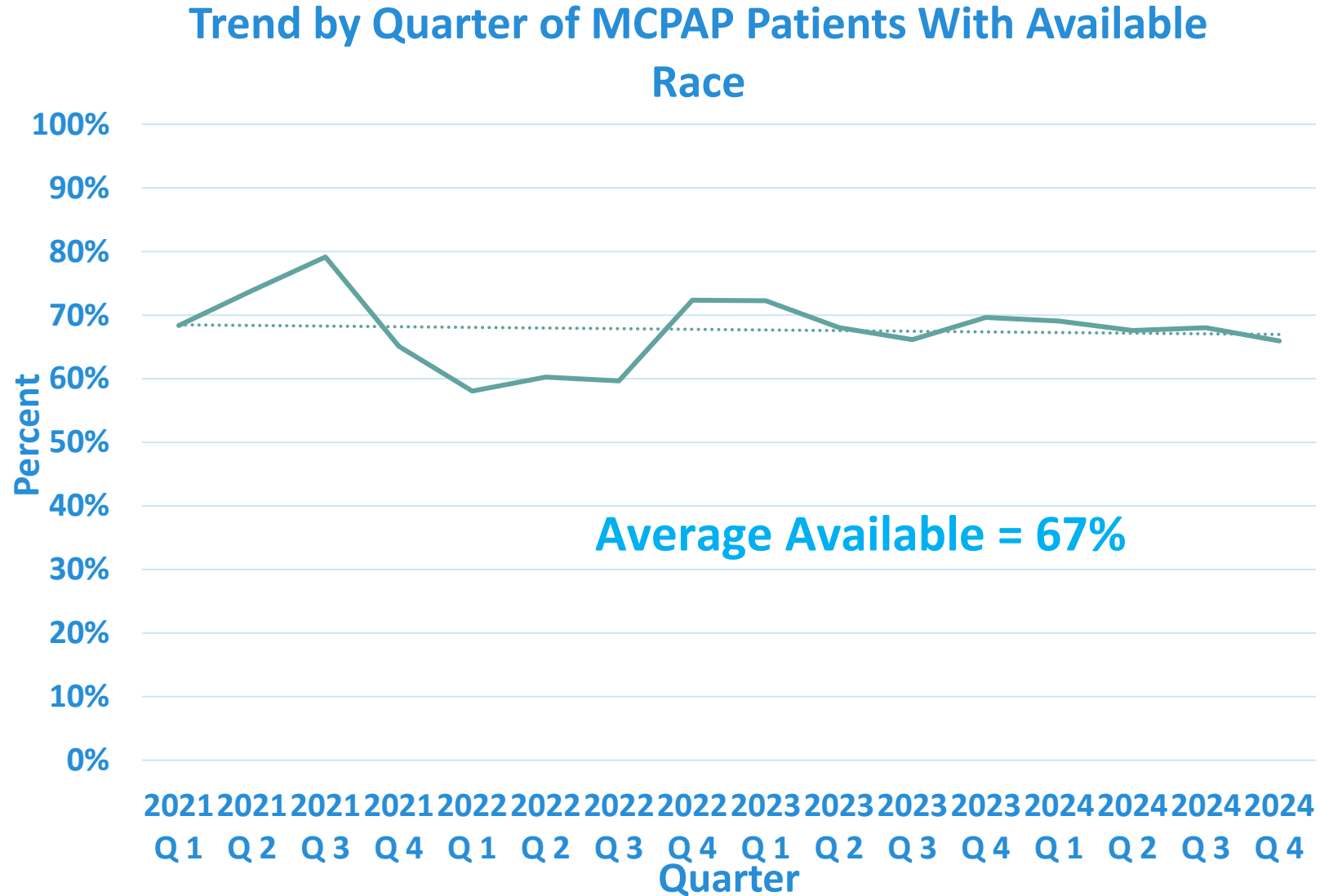


Asked by Each Care Coordinator

Trend by Quarter of MCPAP Patients Asked About Race by Care Coordinator "X"



Patient Care Coordinator Knew Race

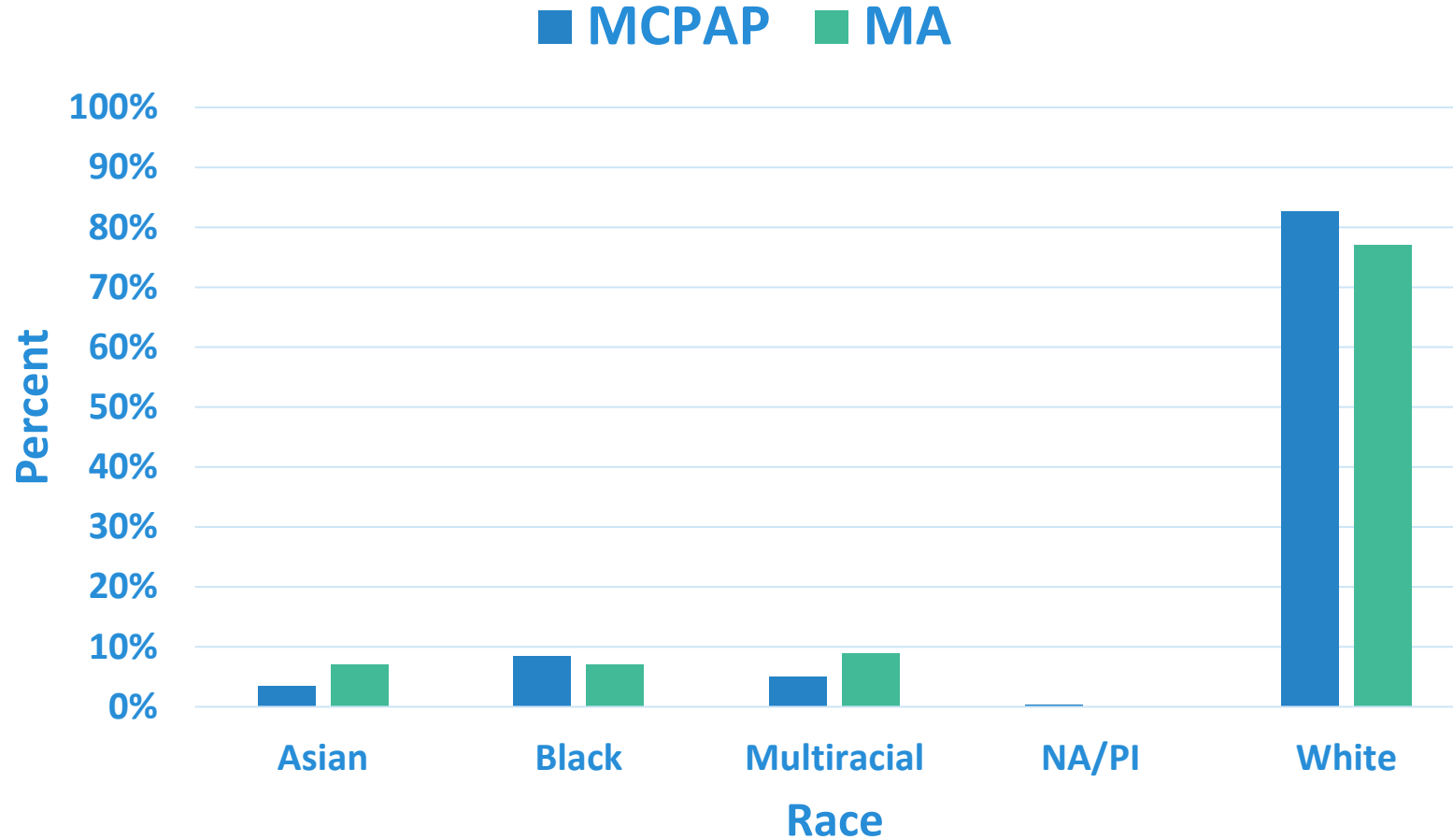


Poll

1. Is the MCPAP racial distribution of phone consults different than that of the state? (Yes/No)
2. For MCPAP, does diagnosis differ by race? (Yes/No)
3. For MCPAP, does recommendation of antidepressants by consultants differ by race? (Yes/No)
4. For MCPAP, does recommendation of antidepressants by consultants differ by ethnicity? (Yes/No)

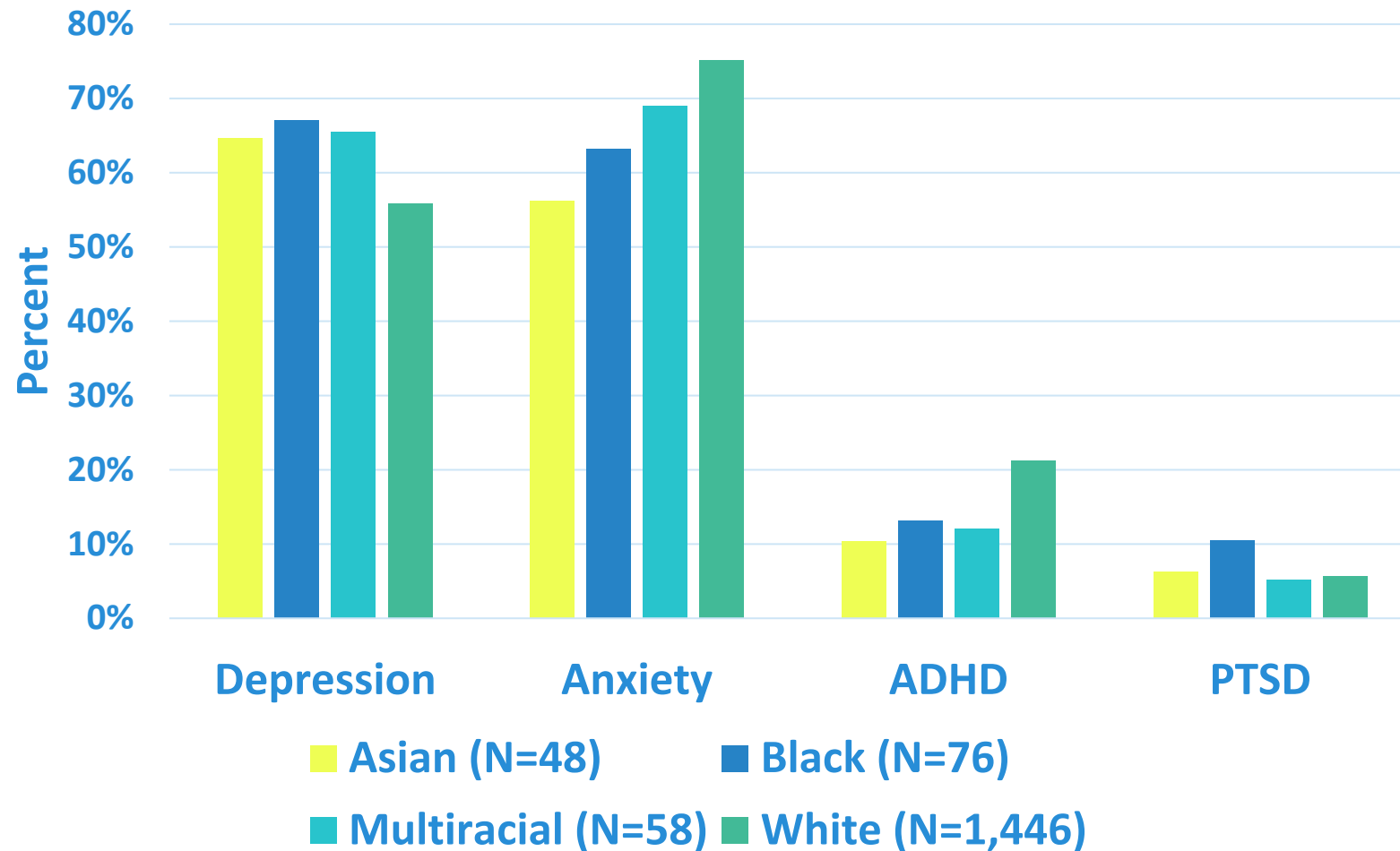
PMHCA Race Distribution Same as Population

MCPAP Vs State Racial Distribution (FY2023–FY2024)



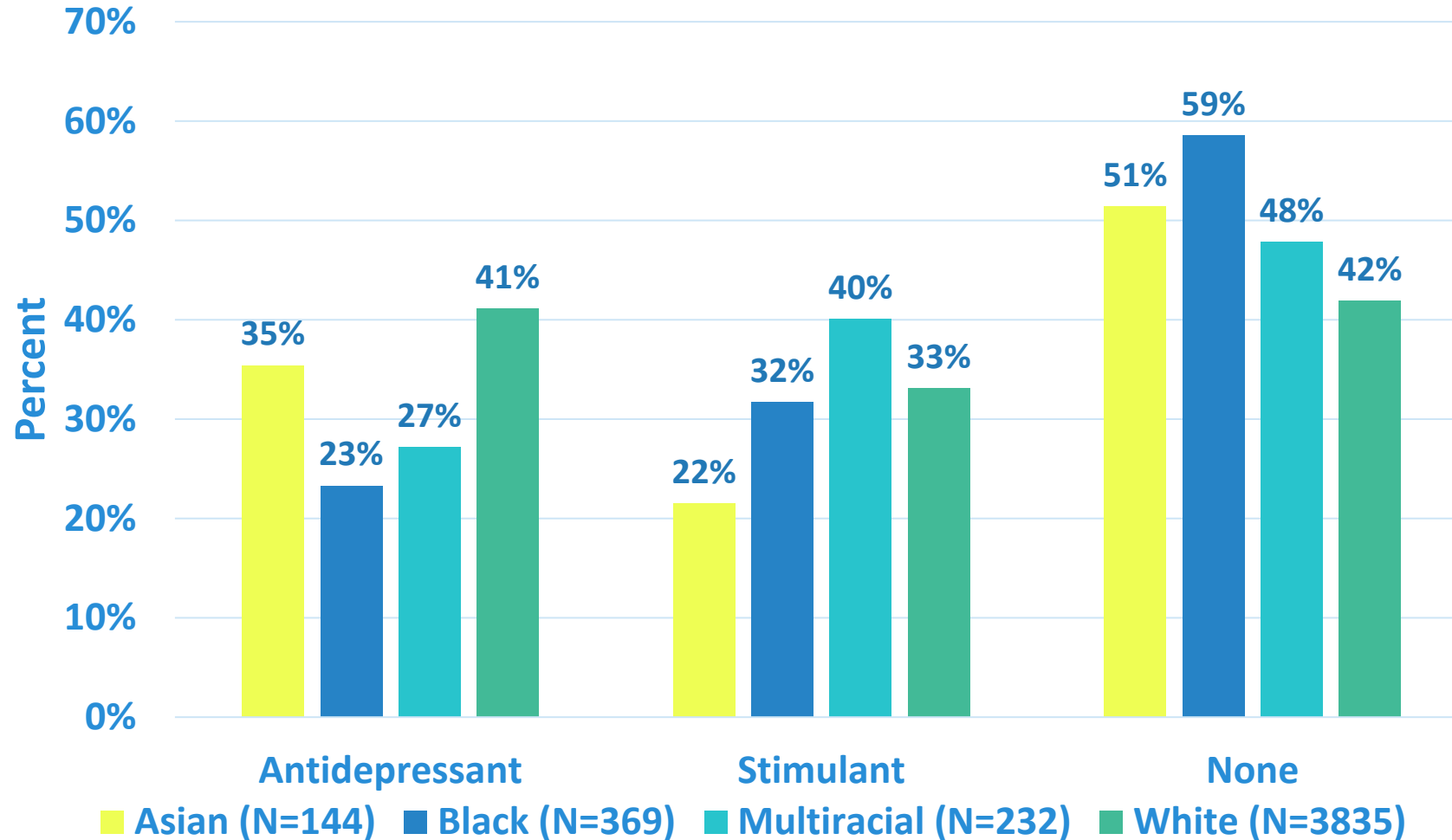
Diagnosis by Race (Phone Consults)

Diagnosis by Race for Phone Consultations FY2023 and FY2024



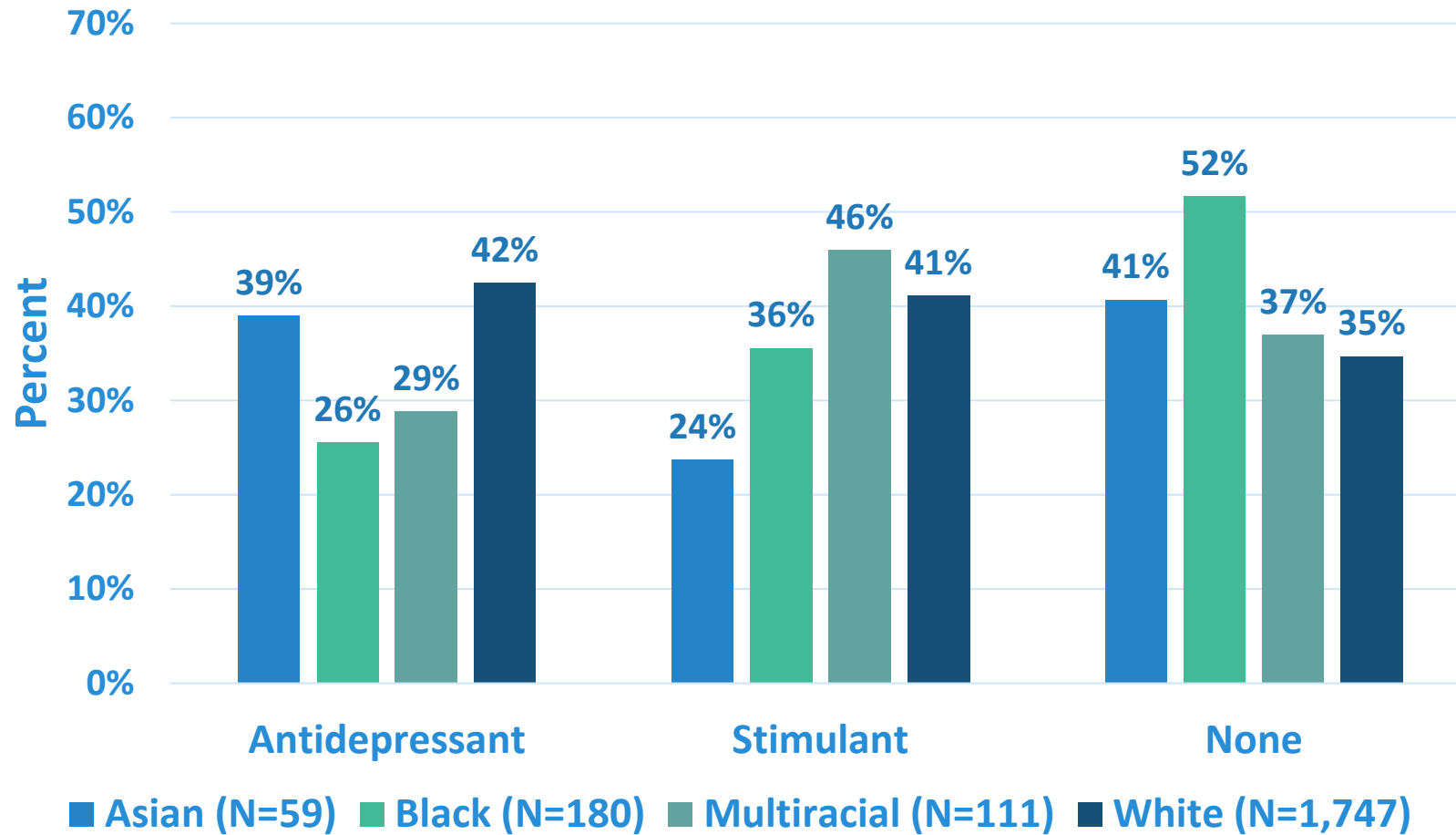
Medication by Race (Phone Consults)

Percentage of Patients Recommended Medication Via Phone Consults in FY2023 and FY2024



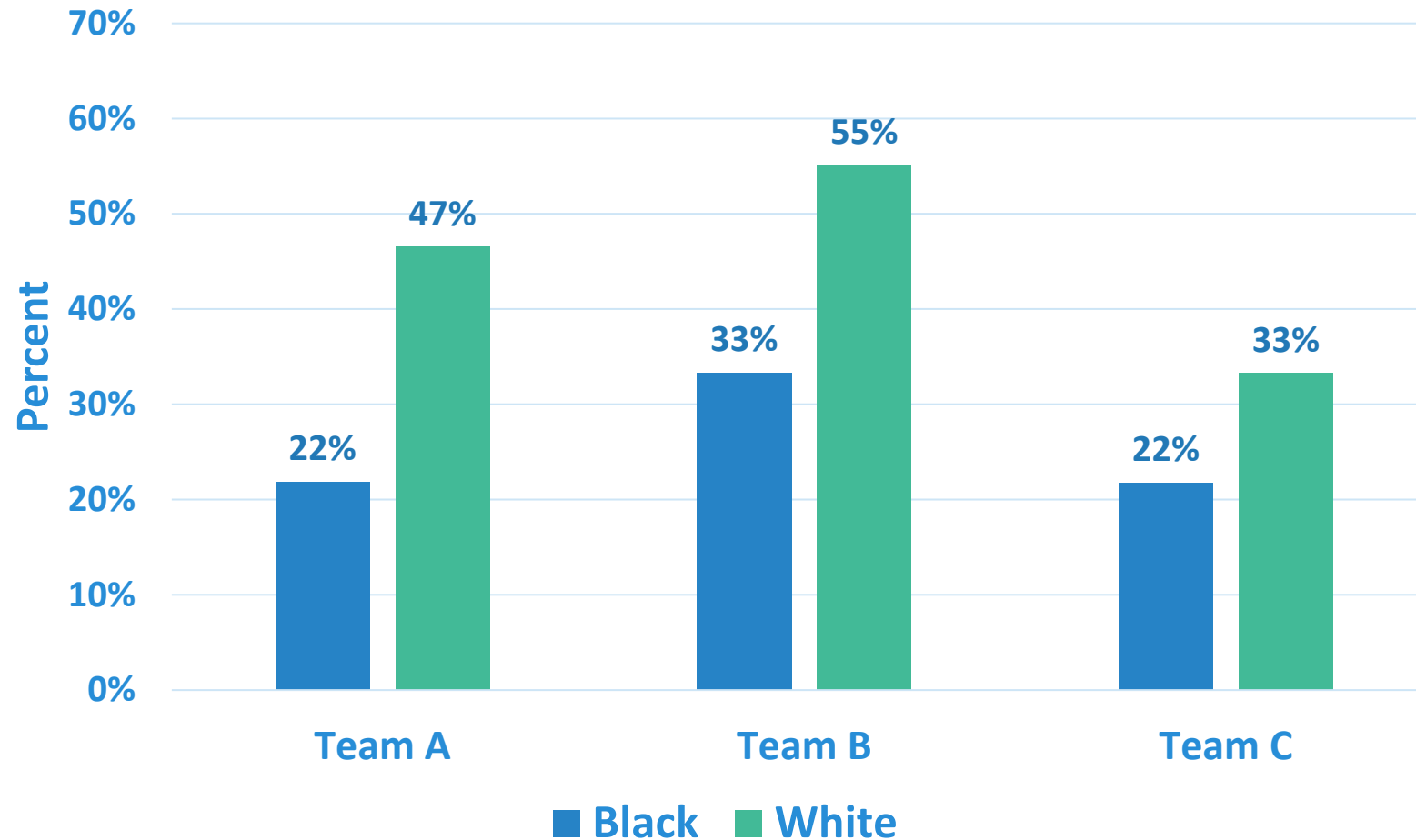
Medication by Race (Direct Patient Consults)

Percentage of Patients Recommended Medication Via Direct Patient Consults in FY2023 and FY2024

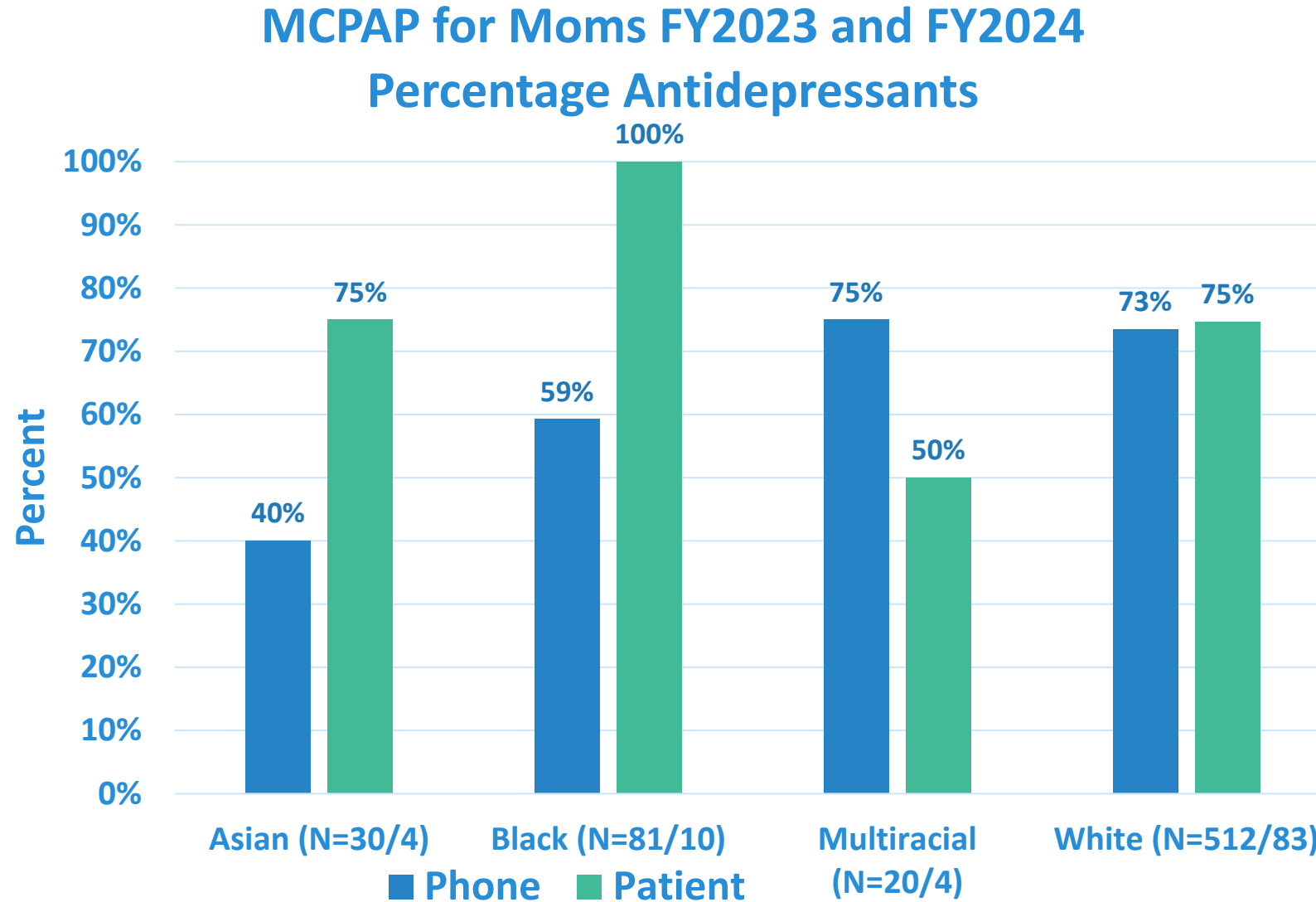


Medication by Race by Team (Phone Consults)

Percentage of Antidepressants by Team via Direct Person Consultations FY2023 and FY2024

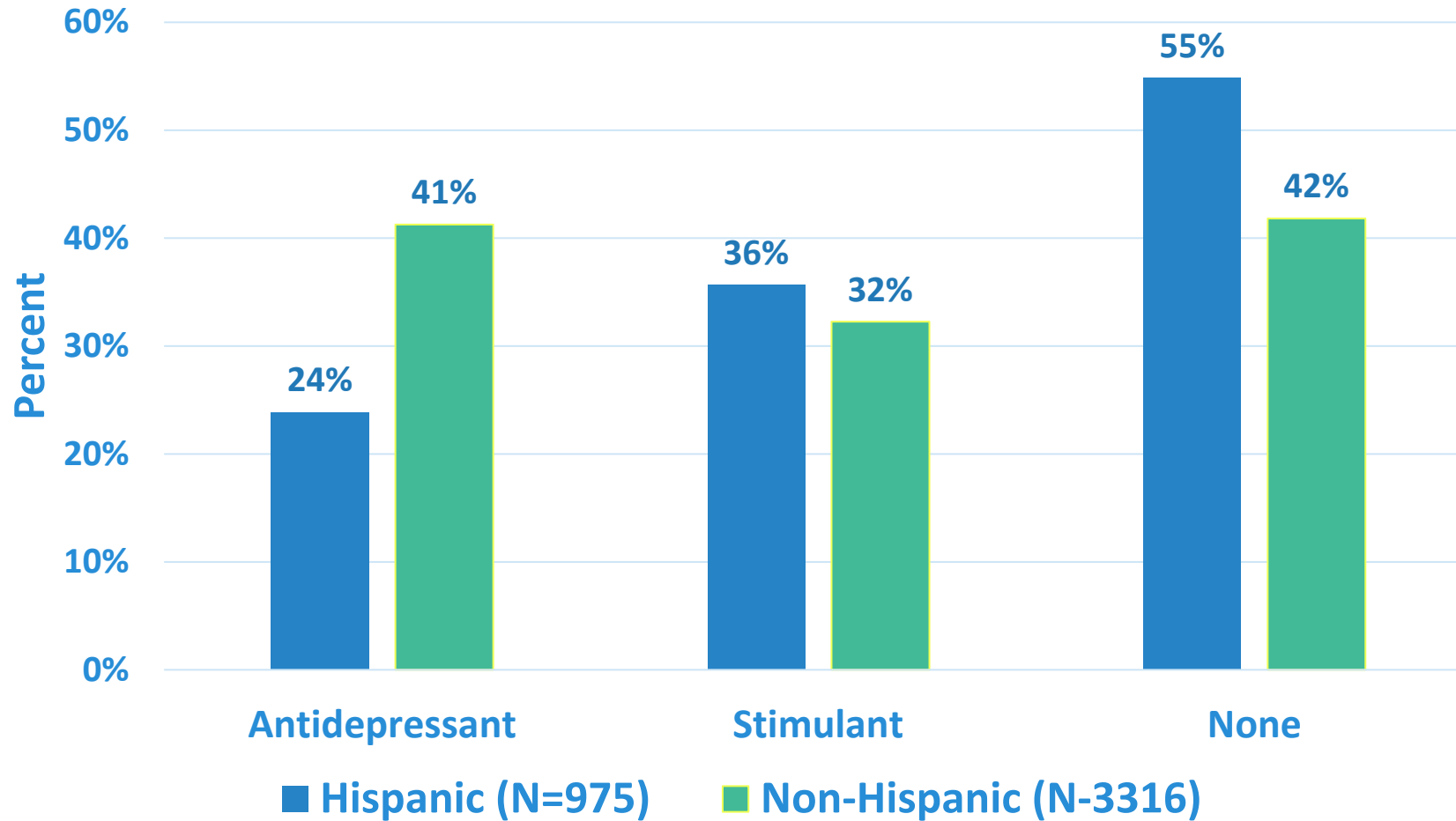


Medication by Race for MCPAP for Moms



Medication by Ethnicity, MCPAP Phone Consults

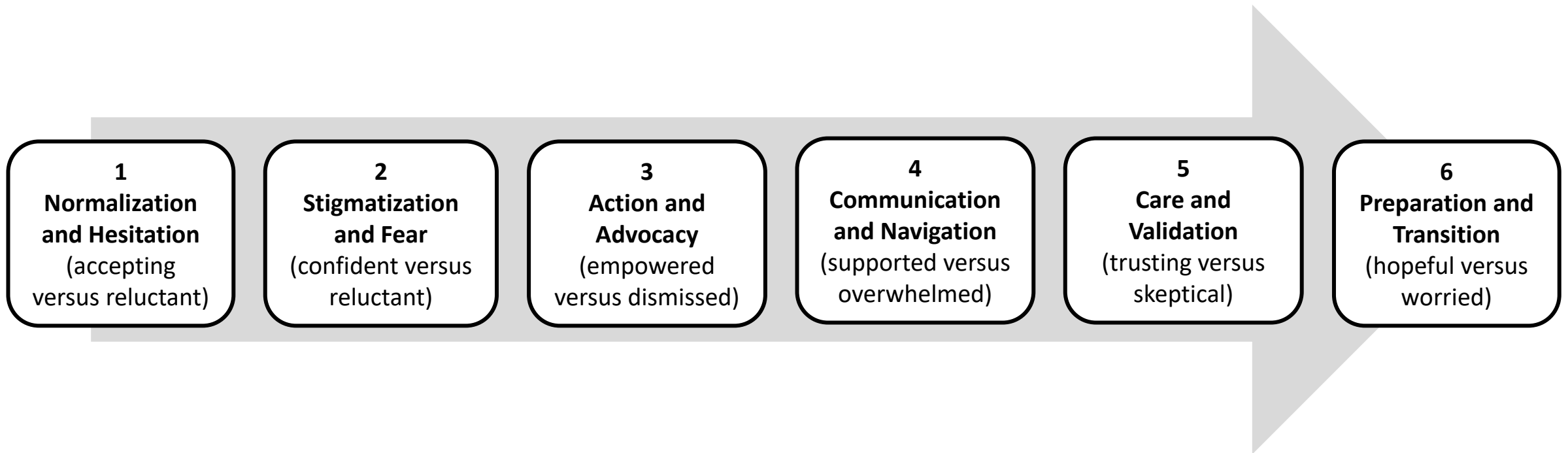
Percentage of Patients Recommended Medication Via Phone Consults (FY2023–FY2024)



Discussion – Questions and Answers

- Any points about collecting racial/equity data?
- Has anyone started using the new census categories?
- What reasons would you hypothesize for antidepressant finding?
- What would you do next?
- Other areas for analysis?
- Other questions

Six Stages of Engagement in ADHD Treatment, as Described by Diverse, Urban Parents



Six stages of engagement in ADHD care, as described by parents. The six are depicted along with their successful versus unsuccessful resolution. Unresolved difficulties with any one stage remained a barrier to navigating subsequent stages.

Pediatrics. 2021;148(4). doi:10.1542/peds.2021-051261

Date of Download: 8/6/2024

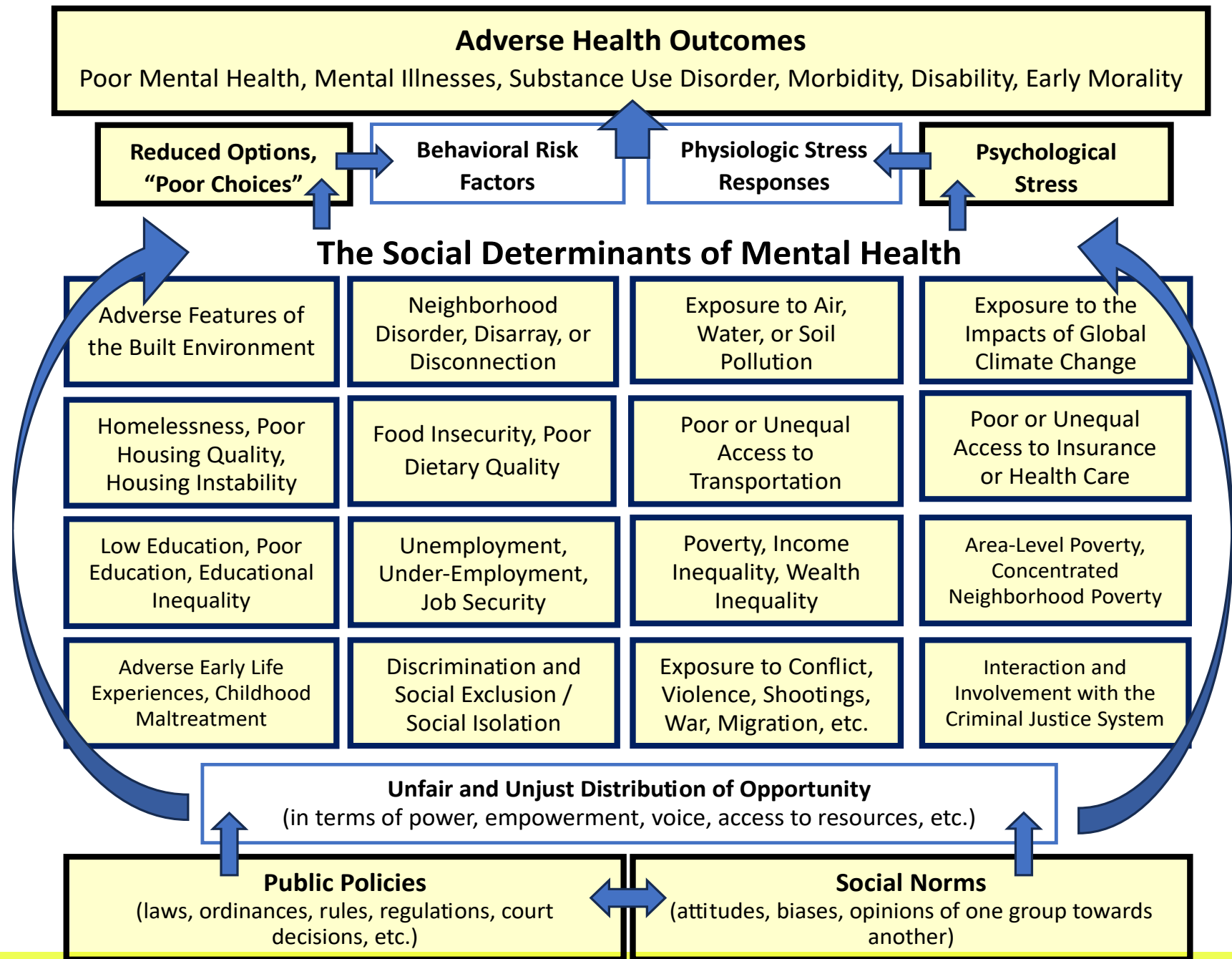
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Addressing the Social Determinants of Mental Health



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MCHB Technical Assistance (TA) Provider Shared Calendar

- Offers a centralized access point for PMHCA and MMHSUD awardees to easily look at planned TA activities
- Facilitates convenient access to event follow-ups, including comprehensive PowerPoint slides, Zoom recordings, and concise summaries of previous TA engagements
- Highlights information about various events from the HRSA MCHB team, MCHB TA Innovation Center, American Academy of Pediatrics, School-Based Health Alliance, and Emergency Medical Services for Children Innovation and Improvement Center
- <https://mchb.jbsinternational.com/>



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